



## 2017-2018 Exclusive EXCHANGE GUIDELINES for Season Ticket Holders

As a Fox Season Ticket Holder, if you are unable to attend your regularly scheduled performance, you may exchange your tickets to another performance (when tickets are available). Please note:

- Deborah Cox is not scheduled to perform at the Saturday matinee, Sunday evening and Thursday matinee performances of **THE BODYGUARD**.
- We highly recommend you plan around your HAMILTON performance and keep your original seats. Exchanges will be based on availability and may not be possible. Replacement locations will not be comparable to your Season Tickets. Exchanges may be made into the 3rd performance week of **HAMILTON**, April 17-22 however tickets in that week have a higher price structure and will require additional payment. **HAMILTON** exchanges can be made now through September 29 **ONLY**. The price list for exchange tickets may be found at [FabulousFox.com/XXXXXXXXXX](http://FabulousFox.com/XXXXXXXXXX)

**For all series shows and add-on specials, ticket exchange transactions may be made in one of the following easy ways:**

1. In person at the fox Box Office Mon. - Fri 10AM – 6PM • Sat. 10AM – 2PM
2. Call our Season Ticket Services at 314-535-1700
3. Mail your tickets with your request and a self-addressed stamped envelope (address below)
4. Email your ticket exchange request to [Subs@Foxstl.com](mailto:Subs@Foxstl.com)

**Tickets may be exchanged only for another performance of the same show.**

**All ticket exchange privileges are subject to ticket availability.** We cannot guarantee the seating location of exchanged tickets. We can guarantee only the same seating category (i.e.: orch, mezz, lower balc. etc.) on ticket exchanges **if seats are available**.

When exchanges are made for another performance of a higher price structure (i.e.: Friday night versus Tuesday night, etc.) season ticket holders pay the price difference. If exchanges are made for a performance with a lower price structure, no refund will be given.

For all shows except HAMILTON (which has the September 29 deadline noted above): Tickets to be exchanged must be exchanged at least 24 hours prior to the date and time printed on the ticket. Tickets are non-exchangeable once the date printed on the ticket has passed.



**Season Ticket Services: 314-535-1700 • Fox Theatre, 527 N. Grand, St. Louis, MO 63103**