

Online Exchanges

New this year, members can now exchange their season ticket shows completely online!

1

Log in to your Fabulous Fox account, select "Exchange" and choose the show you wish to exchange from your list of eligible tickets.

The screenshot shows the top navigation bar with the Fabulous Fox logo and the text "powered by MetroTix®". The navigation menu includes "EVENTS BY VENUE", "MY ACCOUNT" (circled in red), "SPECIAL OFFERS", and "CO". Below the navigation bar is the "My Account" section, which is divided into two columns. The left column contains "My Profile" and "Addresses", both with "Edit" buttons. The right column contains "My Tickets", which is also circled in red. Under "My Tickets", there is a list of options: "Exchange" (circled in red), "Transfer", "Pending Transfer", "Payment Schedules", and "Order History", each with a right-pointing arrow.

The screenshot shows the "Exchange" page. At the top, it says "Exchange" and "Select an event or item to exchange". Below this is a dark red header with the text "FOX BWY 2026-2027". Underneath, there is a list of three events, each with a FOX logo icon, the event title, the date and time, the venue, and a right-pointing arrow:


- CLUE**
Tuesday, September 22, 2026 at 7:30 PM
FOX THEATRE - ST LOUIS
- DEATH BECOMES HER**
Tuesday, October 13, 2026 at 7:30 PM
FOX THEATRE - ST LOUIS
- BOOP**
Tuesday, October 27, 2026 at 7:30 PM
FOX THEATRE - ST LOUIS

2

Select which seats you would like to exchange, or "Select All," then choose the new event you would like to attend instead.




Exchange

Select seats to exchange

 CLUE Tuesday, September 22, 2026 at 7:30 PM FOX THEATRE - ST LOUIS FOX BWY 2026-2027	Select All
ORCH:OR05, Row E, Seat 4 ORCH A, FBCM R2-5 \$100.00	<input type="checkbox"/>
Exchange Ticket Cost	\$0.00

[Cancel](#) [Next](#)

Select a new event

 CLUE Tuesday, September 22, 2026 at 7:30 PM FOX THEATRE - ST LOUIS
 CLUE Wednesday, September 23, 2026 at 7:30 PM FOX THEATRE - ST LOUIS
 CLUE Thursday, September 24, 2026 at 7:30 PM FOX THEATRE - ST LOUIS

3 Once directed into the map, click on your desired section to view available seats. Select a seat for each ticket you're exchanging, then "Add to Cart."

Section	Row	Seat
ORCH	OR03	D 113

Price Level
PREM ORCH

\$100.00

ADD TO CART

4 After you've selected your new seats, you will see your new ticket information and final exchange cost. Select your delivery method from the drop down menu and click "Next."

CLUE
Wednesday, September 23, 2026 at 7:30 PM
FOX THEATRE - ST LOUIS

Change Event

1 X FBCM R2-5
PREM ORCH
ORCH:OR03, Row D, Seat 113

Change Seats

New Ticket Cost	\$100.00
Old Ticket Cost	\$100.00
Exchange Cost	\$0.00



Delivery Method

Cancel Next

5

If the tickets are the same cost as your original tickets, you can click "Yes, Submit Exchange" to finish.

Exchange
Is the following information correct?

New Item		Old Item	
	CLUE Wednesday, September 23, 2026 at 7:30 PM FOX THEATRE - ST LOUIS		CLUE Tuesday, September 22, 2026 at 7:30 PM FOX THEATRE - ST LOUIS
1 X FBCM R2-5 PREM ORCH ORCH:OR03, Row D, Seat 113		ORCH:OR05, Row E, Seat 4	
Delivery Method MOBILE DELIVERY			
Cost Breakdown			
New Ticket Cost		\$100.00	
Old Ticket Cost		\$100.00	
Delivery Charge		\$0.00	
Exchange Fee		\$0.00	
Exchange Cost		\$0.00	

[Cancel Exchange](#) [Yes, Submit Exchange](#)

If your new tickets cost less than your original tickets, you will see a line that says "Exchange difference - non-refundable." Per the Fabulous Fox Season Ticket Exchange Guidelines, if the exchange is made for a lower priced location or performance, no refunds are given.

Cost Breakdown	
New Ticket Cost	\$85.00
Old Ticket Cost	\$100.00
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange difference - non-refundable	\$15.00
Exchange Cost	\$0.00

If your new tickets are more expensive, you will select "Yes, Check Out" to move to the payment screen. You will receive a confirmation email of your exchange shortly after completing the transaction.

Exchange

Is the following information correct?

New Item



CLUE

Wednesday, September 23, 2026 at 7:30 PM
FOX THEATRE - ST LOUIS

1 X FBCM R2-5
PIT
PIT:OP03, Row 1, Seat 101

Delivery Method MOBILE DELIVERY

Cost Breakdown

New Ticket Cost	\$110.00
Old Ticket Cost	\$100.00
Delivery Charge	\$0.00
Exchange Fee	\$0.00
Exchange Cost	\$10.00

Cancel Exchange

Old Item



CLUE

Tuesday, September 22, 2026 at 7:30 PM
FOX THEATRE - ST LOUIS

ORCH:OR05, Row E, Seat 4

Yes, Check Out

Enter Payment Information

Account Information

Account Name

BILLING

Edit

MOBILE
PRIMARY

Edit

Exchange cost	10.00
Total Cost	10.00
Amount Due Now	\$10.00

Payment Information

Gift Card ?

Number

PIN

Apply

Credit Card

Card Type

-Select- ▼

Card Number

Expiration Date

-Select- ▼

-Select- ▼

Name (As it Appears on Card)

Security Code



Add Another Credit Card

By placing this order I accept the terms and conditions
Tickets are non-refundable and non-exchangeable.

Place Your Order

Helpful Tips

If you have dining reservations, contact the Membership team to exchange them for your new event

Seating options in the first five rows may not be available right away, but will change as other members decide to make exchanges. We suggest checking other dates that may work in your schedule or check back as the show gets closer for more seating options. As a member, you are able to exchange as many times as needed.

We are happy to help if you have any questions and look forward to a fabulous 2026-2027 Broadway Season!

314-535-7100
membership@foxstl.com