

# REISSUE YOUR FOX THEATRE TICKETS ONLINE

1) To begin, visit [www.metrotix.com](http://www.metrotix.com) and Click MY ACCOUNT:



Choose the FOX THEATRE logo:

## MY ACCOUNT

CLICK A VENUE BELOW TO CREATE OR LOG IN TO YOUR ACCOUNT.



2) Sign into your Fox Theatre account:



### Sign into your account

**Returning Online Customer**

Already a customer? Enter your login information below.

E-mail or Account #:

Password:

[Forgot Password?](#)

Please note that e-mail and password are case sensitive.

3) Click the Reissue button under My Tickets

The screenshot shows the 'My Account' page for 'The Fabulous Fox SAINT LOUIS powered by MetroTix'. The page has a dark red header with navigation links: 'EVENTS BY VENUE', 'MY ACCOUNT', 'SPECIAL OFFERS', and 'CONTACT US'. Below the header, the 'My Account' section is divided into three main areas: 'My Profile', 'Addresses', and 'Phone Numbers'. The 'My Profile' section shows 'My Name' as 'email@email.com' with an 'Account #' of '0000000' and an 'Edit' button. The 'Addresses' section is titled 'BILLING' and shows the address: 'Fox Theatre, 531 N. GRAND BLVD, SAINT LOUIS MO 63103'. The 'Phone Numbers' section lists 'BILLING (314)555-0000' and 'MOBILE (314)555-1111'. On the right side, the 'My Tickets' section is highlighted with a red circle around the 'Reissue' option. Other options in this section include 'Season Renewal Application', 'Transfer', 'Pending Transfer', 'Payment Schedules', and 'Order History', each with a right-pointing arrow.

4) Tickets available to reissue will be listed here. Select the event you would like to reissue:

### Reissue

Select an item to reissue

The screenshot shows the 'Reissue' page with a dark red header containing 'FOX 2022'. Below the header, there is a list of tickets. The first ticket is 'ALTON BROWN LIVE' with a 'FOX' logo. The details for this ticket are: 'Tuesday, March 15, 2022 at 7:30 PM' and 'FOX THEATRE - ST LOUIS'. A right-pointing arrow is visible to the right of the ticket details.

5) Select the seat number(s) you wish to reissue, then click Next:

### Reissue

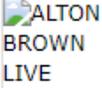
Select the seats you would like to reissue.

The screenshot shows the 'Reissue' page with a dark red header containing 'FOX 2022'. Below the header, there is a list of tickets. The first ticket is 'ALTON BROWN LIVE' with a 'FOX' logo. The details for this ticket are: 'Tuesday, March 15, 2022 at 7:30 PM' and 'FOX THEATRE - ST LOUIS'. Below the ticket details, there is a 'Select All' button. The selected seat is 'ORCH:OR05, Row JJ, Seat 28' with a checkbox next to it. Below the seat selection, there is a 'Cancel' button and a 'Next' button, which is highlighted with a red circle.

6) Here you can review your selection and choose Print Your Own or Mobile delivery (if available):

## Reissue

Select your preferred delivery method

	<b>ALTON BROWN LIVE</b> Tuesday, March 15, 2022 at 7:30 PM FOX THEATRE - ST LOUIS
<b>Reissue Item(s)</b> <ul style="list-style-type: none"><li>• ORCH:OR05, Row JJ, Seat 28 REAR/SIDE ORCH, EACH</li></ul>	
<b>Delivery Method</b>	<input type="button" value="PRINT YOUR OWN"/> ▾
<p>You will receive a separate email from pah.bounce@metrotix.com with a link to view and download your tickets. If you do not receive the email with the link to print your tickets, please check that your email client is not blocking the message or sending it to a spam/junk folder. If you are unable to print directly from your web browser, you will need Adobe Acrobat reader, version 4 or above, to print the tickets. For further assistance, contact MetroTix at 314-534-1111 or 800-293-5949.</p>	

7) You will be asked to verify one last time before reissuing. When ready, click "Yes, Reissue."

Is the following information correct?

	<b>ALTON BROWN LIVE</b> Tuesday, March 15, 2022 at 7:30 PM FOX THEATRE - ST LOUIS
<b>Reissue Item(s)</b> <ul style="list-style-type: none"><li>• ORCH:OR05, Row JJ, Seat 28 REAR/SIDE ORCH, EACH</li></ul>	
<b>Delivery Method</b>	PRINT YOUR OWN
<p>You will receive a separate email from pah.bounce@metrotix.com with a link to view and download your tickets. If you do not receive the email with the link to print your tickets, please check that your email client is not blocking the message or sending it to a spam/junk folder. If you are unable to print directly from your web browser, you will need Adobe Acrobat reader, version 4 or above, to print the tickets. For further assistance, contact MetroTix at 314-534-1111 or 800-293-5949.</p>	

Reissue different seats

8) Finally, you will receive confirmation that the reissue was processed successfully:

## Reissue Request Processed

Please destroy your original tickets. They are no longer valid.

 <b>ALTON BROWN LIVE</b>	<b>ALTON BROWN LIVE</b>
	Tuesday, March 15, 2022 at 7:30 PM
	FOX THEATRE - ST LOUIS

### Reissue Item(s)

- ORCH:OR05, Row JJ, Seat 28  
REAR/SIDE ORCH, EACH

### Delivery Method

PRINT YOUR OWN

You will receive a separate email from pah.bounce@metrotix.com with a link to view and download your tickets. If you do not receive the email with the link to print your tickets, please check that your email client is not blocking the message or sending it to a spam/junk folder. If you are unable to print directly from your web browser, you will need Adobe Acrobat reader, version 4 or above, to print the tickets. For further assistance, contact MetroTix at 314-534-1111 or 800-293-5949.

[Go To My Account](#)

9) Your reissued tickets will be emailed to you immediately for you to use or to forward to a friend.